
Aquasmart Technologies Inc.

Shipping Policy, Return Policy, Warranty, Legal Terms and Privacy Policy

Shipping/Delivery

Aquasmart Technologies Inc. Will process all purchase orders within 24 hours. Our shipping method will be Canada Post Expedited Parcel Service. Aquasmart Technologies Inc. via e-mail will confirm your order and give you, Canada Post's Track number. Service across Canada will be 4-5 business days, International will differ.

Our Address and Telephone Numbers

Aquasmart Technologies Inc. 3122 Beta Avenue, Burnaby BC Canada V5G 4K4

North America Toll Free Phone: 1-888-294-3636 Fax: 604-294-0710

For all Technical support please call 1-888-294-3636 Monday to Friday 9-5 PST.

Warranty/Terms/Conditions

Please see attached **warranty**

Privacy Policy/Legal

Aquasmart Technologies Inc. will respect your privacy 100%. All personal information provided to us, such as your name, telephone number, address, email address and credit card information will be protected and not sold to anyone. The information will be used to process your purchase order and future orders for replacement filters, as per your request.

Return Policy

Aquasmart Technologies Inc. will offer one year warranty, please see attached warranty.

Aquasmart Technologies Inc.

3122 Beta Avenue, Burnaby, B.C. Canada V5G 4K4

Phone: (604) 294-4041 Fax (604) 294-0710 Toll Free: 1-888-294-3636

E-mail: emily@aquasmart.com Website: www.aquasmart.com

LIMITED WARRANTY

What your warranty covers:

If any part of your ***Aquasmart***[®] counter top or under the counter, single or multiple micro filtration system, the whole house and ultra violet systems (including shower purifiers, sport bottle purifier, is defective in workmanship (excluding replaceable filters) return unit, within **one year** of date purchased. Aquasmart Technologies Inc. will repair, or at Aquasmart Technologies Inc.'s option, replace it at no charge.

How to obtain warranty service:

For warranty service, ship your ***Aquasmart***[®] system unit to us freight and insurance prepaid with a proof of date of original purchase. Please include a note stating the problem. Aquasmart Technologies Inc. will repair it, or replace it, and ship it back to you prepaid.

What your warranty does not cover:

This warranty does not cover defects resulting from improper installation, or contrary to Aquasmart Technologies Inc.'s printed instruction, from abuse, misuse, misapplication, improper maintenance, neglect, alteration, accidents, casualties for fire, flood, freezing, frequency of filter change, environmental factor, or act of God.

This warranty will be void if defects occur due to failure to observe the following conditions:

1. The ***Aquasmart***[®] system must be hooked up to potable or disinfected municipal cold water supply.
2. The water pressure must be between 40 and 85 pounds per square inch (psi)
3. Incoming water cannot exceed 105⁰ F (40.5 C).

This warranty does not cover any equipment that is relocated from the site of its original installation/owner.

Trust the company that has been supplying water purification systems since 1984!

***We thank you for purchasing our Aquasmart[®] Water Purification System.
You made a SMART choice !!!***